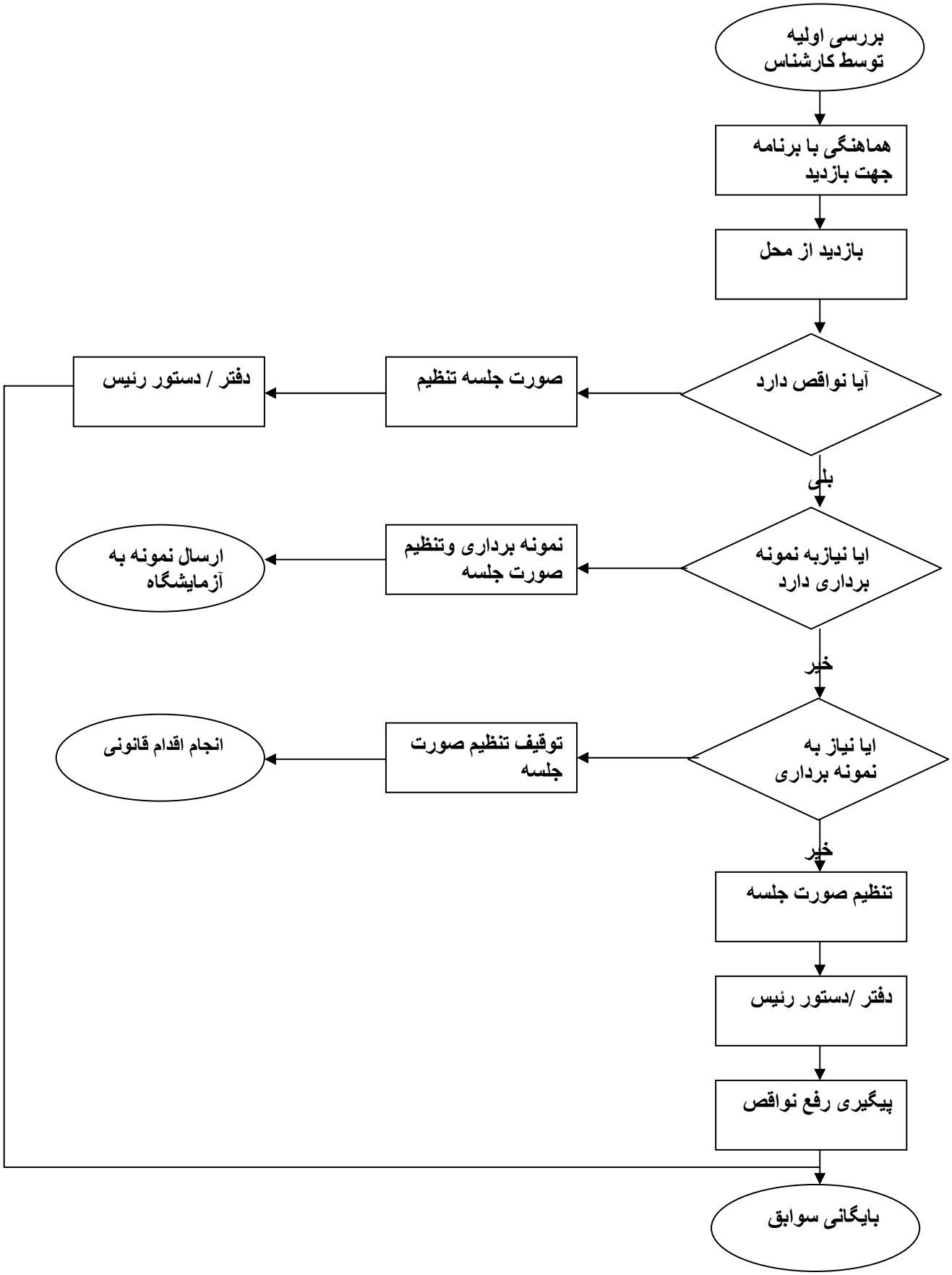نمودار فرایند بازدید از سردخانه